



FOUNDED ON CARE • BUILT ON TRUST

Dear Patients,

Beginning on April 5, 2021, as required by new regulations under the 21st Century Cures Act, more of your health information will be available via your Follow My Health Portal (“FMH”). This means some information, such as lab reports or test results, may be available to you sooner - sometimes before your provider has had a chance to review them and discuss them with you. Some of these results may be sensitive, complex or difficult to understand, so we strongly encourage you to discuss anything you have concerns about with your health care provider at your next scheduled appointment, or send us a message via FMH with any questions you may have. We will get back with you promptly.

We strongly urge you to protect your FMH log in information, and not share your log in with anyone else. If you have difficulty accessing FMH, or need portal support contact:

FollowMyHealth Patient Support Hotline: (888) 670-9775

Email: support@followmyhealth.com

Knowledge Base: <http://support.followmyhealth.com>

Hours of Service: Monday – Friday, 8 AM – 8 PM EST.

*Note: Support will be closed on US National Holidays

If there is health information not included in FMH that you would like to learn how to access please go to our website, www.summithealthcare.net, click on Patient and Visitor, then click on Medical Records. You can listen to our recorded phone message on [928-537-6326](tel:928-537-6326) or email your question to roiconfirm@summithealthcare.net. We will be happy to assist you with accessing your medical records.

For more information on the 21st Century Cures Act, visit the Office of the National Coordinator for Health Information Technology’s website, “What ONC’s Cures Act Final Rule Means for Patients” at: <https://www.healthit.gov/curesrule/what-it-means-for-me/patients>