



PUBLIC SERVICE ANNOUNCEMENT

March 19, 2024

Change Healthcare Cyberattack

Summit Healthcare Association (SHA) is aware of the February 21, 2024 cyberattack on Change Healthcare, one of our Business Associates. Change Healthcare stated, “On Feb. 21, 2024, we discovered a threat actor gained access to one of our Change Healthcare environments. Once we became aware of the outside threat, in the interest of protecting our partners and patients, we took immediate action to disconnect Change Healthcare’s systems to prevent further impact. Our security team, along with law enforcement and independent experts, began working to address the matter. At this time, we believe the cybersecurity issue is specific to Change Healthcare.” We now know the cyberattack was perpetrated by ransomware group AlphV/Blackcat.

Upon notification of the cyberattack, SHA disconnected its systems from Change Healthcare. None of SHA’s systems, such as our electronic medical record system, were affected. SHA leadership, including our Chief Information Security Officer (CISO)/HIPAA Security Officer, HIPAA Privacy Officer, and Senior Director of Revenue Cycle, continue to engage with Change Healthcare and monitor its investigation and forensic analysis to determine the impact to SHA patients. We will notify any of our patients who were affected by mail upon discovery of a breach of their protected health information (PHI).

Meanwhile, it is important that you be aware of this incident so that you can exercise caution and be alert to suspicious activity that could result. You may wish to take the following steps to protect your information:

You are entitled to a free annual credit report, by going to www.annualcreditreport.com or by calling toll-free (877) 322-8228.

If you believe someone is using your personal information, visit www.IdentityTheft.gov to report identity theft and get a recovery plan.

You can also call the toll-free numbers of any of the three major credit bureaus to place a fraud alert and/or security freeze on your credit report. A fraud alert will notify lenders that you may be a victim of identity theft, while a security freeze prevents new lenders from accessing your credit report until you lift the freeze from your account. Below is contact information for all three credit bureaus:

- Equifax: (888) 378-4329, www.equifax.com, Equifax Information Services, LLC, P.O. Box 105788, Atlanta, GA. 30348-5788.
- Experian: (888) 397-3742, www.experian.com, P.O. Box 4500, Allen, TX. 75013.
- TransUnion: (888) 909-8872, www.transunion.com, P.O. Box 160, Woodland, PA. 19094.

For more information, please visit the Change Healthcare website at:

<https://www.unitedhealthgroup.com/ns/changehealthcare.html>